

[To be printed on letter head]

**UNDERTAKING FOR USING ONLINE BULK SMS PLATFORM**

We \_\_\_\_\_, as detailed herein, undertake to ensure that we are registered with Telecom Regulatory Authority of India (TRAI) DLT and have the prior requisite permission / authority from all mobile telephony subscribers (recipient) to whom the online sms is sent or intended to be sent by us. We shall further ensure that we comply with applicable requirements of The Telecom Commercial Communications Customer Preference Regulations 2018 and its amendments thereof and/or any rule, regulation, direction, laws, judgments, etc issued in this regard by the Department of Telecommunication (“DoT”) and/or the TRAI and/or any competent authority.

We hereby undertake to indemnify, hold harmless and defend SPLICE RESOURCES, its affiliates and their respective employees, officers, agents, promoters and directors against any claim (alleging violation of the above-mentioned regulations) by a third party, including statutory/regulatory authority(s), for any and/or all damages, costs, expenses, penalties which may be claimed from SPLICE RESOURCES.

We hereby understand and agree that SPLICE RESOURCES reserves the right to change tariff / price / cost as per accordance of Government / Trai / Telecom Operator etc’s regulation, actions, directives, taxes, polices, technological changes etc. Any advance taken for service is for the convenience of billing and payment, and does not provide rate assurance.

We further indemnify SPLICE RESOURCES against any financial or consequential damages, costs, expenses, penalties resulting out of any SPAM reported with respect to either the SMS content or mobile number recipients’ consent not being taken or any other compliance issue not adhered to /ignored /omitted by us or any other negligence on our part. All disputes arising out of or relating to the bulk sms services are subject to Ahmedabad Jurisdiction only.

We agree to terms and conditions mentioned at [www.rapidsms.co.in/terms.html](http://www.rapidsms.co.in/terms.html) . We understand that the sms package carries one year validity. We agree to receive calls, sms and email from Splice Resources.

Company Name															
DLT Principal Entity No															
Office Address															
GST No															
Email address											Mobile No				
Company Website											Landline				
Payment (✓)	Neft / Cheque / Cash / Online: _____					Dt: __/__/__			Deposit bank: Hdfc/ Icici/ Sbi/ Kotak						
DLT approved Sender Name / Header	Promotional (0 to 9 only)														
	Transactional (A to Z only)														
<b>SIGNATURE with Company Stamp (SEAL)</b>										<b>Name of Authorized Signatory:</b>					
										<b>Place:</b>			<b>Date:</b>		
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